



WSSC Federal Credit Union

www.wsscfcu.org

Abby Audio Response Telephone Banking

SHARE TYPES – Please note that these have changed

001	Share Savings
006, 009, 011, 012, 016	Special Savings
102, 104	Share Draft (Checking)
208	Holiday Savings Club
606	6 Month Certificate
609	9 Month Certificate
612	12 Month Certificate
618	18 Month Certificate
624	24 Month Certificate
636	36 Month Certificate



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AUDIO RESPONSE MENU CODES

After successfully entering a member number and PIN, the you will hear the Main Menu options below. You may select any one of the two digit options at any time without listening to the entire menu recording. After entering a two-digit menu code you will hear the action options for the menu code entered. Each menu group is outlined below.

Main Menu

- 01** **Transaction Menu**
- 02** **Balance Inquiry Menu**
- 03** **Draft Inquiry Menu**
- 04** **History Menu**
- 05** **Dividends and Interest Menu**
- 07** **Other Options Menu**
- 98** **Terminate Call**
- 99** **Repeat Current Menu**



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Menu 01 (Transactions)

- 01 Share to Share Transfer
- 02 Share to Loan Transfer
- 05 Check Withdrawal from a Share Account
- 06 Share to Different Member Share
- 07 Share to Different Member Loan
- ## Return to Main Menu
- 99 Repeat Current Menu

Menu 02 (Balance Inquiries)

- 01 Share Draft Balance
- 02 Share Account Balance
- 03 Loan Balance
- 04 CD Balance
- 05 IRA Balance
- ## Return to Main Menu
- 99 Repeat Current Menu



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Menu 03 (Draft Account Inquiries)

- 01 Cleared Drafts
- 02 Draft Deposits
- 03 Cleared Drafts by Draft #
- ## Return to Main Menu
- 99 Repeat Current Menu

Menu 04 (Account History)

- 01 Share Draft Deposits
- 02 Share Deposits
- 03 Share Withdrawals
- 04 ATM Transactions
- 05 ACH Deposits
- 06 ACH Withdrawals
- 07 Payroll Deposits
- ## Return to Main Menu
- 99 Repeat Current Menu



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Menu 05 (Dividends and Interest)

- 01 YTD Dividends
- 02 YTD Interest Paid
- 03 Prior Year YTD Dividends
- 04 Prior Year YTD Interest Paid
- 05 Last Dividend Amount
- ## Return to Main Menu
- 99 Repeat Current Menu

Menu 06 (Other Options)

- 01 Calculate Loan Payoff
- 04 CD Maturity Dates
- 08 Change PIN Number
- ## Return to Main Menu
- 99 Repeat Current Menu